



Brussels, 8 April 2010

For immediate release

ETLC launches survey and discussion forum for tour guides, tour managers and entertainers

Tour guides, tour managers and entertainers - A dream job! – Really? The reality is often different.

Many tour operators have relocated their recruitment agencies to Switzerland, from where the tour guides, tour managers and entertainers are dispatched to their workplaces in the tourism destinations, and which excludes them from information and consultation rights in the country of their origin and in European Works Councils.

In order to collect relevant information on the situation and conditions of this specific group of workers, and to put forward demands to improve their social rights and working conditions, the European Trade Union Liaison Committee on Tourism (ETLC) launched, with the financial support of the European Commission, an online survey for tour guides, tour managers and entertainers: http://www.etlc-network.eu/rights_for_guides/online-survey.

Furthermore, ETLC opened an online discussion forum for tour guides, tour managers and entertainers where they can share their concerns about their jobs and make suggestions on how to improve their situation: http://www.etlc-network.eu/rights_for_guides/discussion.

The results of the survey will be discussed at the ETLC Conference on 27-28 October 2010 and published in November 2010 on the ETLC website www.etlc-network.eu.

All requests concerning the project should be addressed to rights-for-guides@rights-for-guides.eu.

For further information:

Kerstin HOWALD, ETLC Coordinator, ++32 2 209 62 64, k.howald@effat.org

Note to Editors:

The ETLC is the cooperation platform of European and global trade unions representing workers in hotels and restaurants, transport, travel agencies and tour operators, leisure parks, tourist offices, tour guides, etc.



UNI-Europa
Union Network
International – European
regional organisation

ETF
European Transport
Workers' Federation

IUF
International Union of
Food, Agricultural, Hotel,
Restaurant, Catering,
Tobacco and Allied
Workers' Associations

UNI
Union Network
International

ITF
International Transport
Workers' Federation